2020 YEAR IN REVIEW

COVID-19 RESPONSE

KEY PRIORITIES
- Protect the health and safety of City staff throughout the duration of the Pandemic
- Ensure the provision of critical services to the residents, health care facilities, and businesses
- Protect the health and safety of the residents throughout the duration of the Pandemic by taking measures to slow the rate of infection and “flatten the curve”

ORGANIZATIONAL RESPONSE
- Front counter and facility closures
- Work from home orders, essential worker split shifts, and temporary staff layoffs
- Increased sanitization in all public areas
- Weekly meetings with other stakeholders in community (e.g. health, education)

COMMUNITY SUPPORTS
- Deferred payments and no penalties applied to unpaid amounts from tenants, landfill accounts, rentals, and others
- Moved payment of property taxes from June 30th to September 30th
- Face Covering Bylaw and other community initiatives to protect and help the public
- Implemented TIPPS program to allow property owners to pay outstanding taxes without penalties over a period of time

BUSINESS SUPPORTS
- Created webpage for consolidated COVID-19 information for businesses
- Deferred payments and waived penalties for utility accounts and business licenses
- Passed the Economic Recovery Action Plan in July
- Created Small Business grants:
  - $25,000 Façade Improvement
  - $10,000 Website Improvement
  - $15,000 Relaunch Reimbursement Fund

2020 SPENDING OF PROPERTY TAX DOLLARS

NOTE: The City collected approximately $3.7M of Franchise Fees through property owners’ Natural Gas and Electricity bills. These amounts collected effectively reduce the amounts funded from tax dollars noted to the right.

*Administration includes MOST grant revenue of $1.7M received from the government to assist with the financial impact of COVID-19.

**Numbers are based on an average residential home valued at $275,000.

AQUATIC CENTRE

On September 18th the City reopened the expanded Camrose Aquatic Centre. Unfortunately due to COVID-19 restrictions, the Centre was limited in the amount of people allowed in the pool at one time. To ensure only 80 people at a time in the facility, the City ran dedicated public swim times on an hourly schedule. This allowed staff to control the numbers and ensure the facility was in compliance with public health orders.

Approximately 300 people were utilizing the facility per day throughout the relaunch, however, the emergence of COVID cases in the facility forced a temporary closure and then Provincial health orders caused a complete closure again in December.

We have received excellent feedback from the public who love the new facility and are looking forward to being open again. For 2021 we are assuming that the COVID restrictions will last for most of the year in some form and are planning on a 60 hours per week schedule of operations.
DID YOU KNOW?
Interesting Facts from 2020

- **77** Major Development Permits (down from 123 in 2019)
- **78** new City Businesses (up from 63 in 2019)
- **$6.7M** in Non-Residential growth
- **2,368** yards of salted sand used in winter
- **53,892** yards of snow removed
- **$50,000** awarded through our Small Business Grants
- **42** businesses helped through our Small Business Grants
- **84** toilets replaced through the Toilet Rebate Program
- **1,100** Bylaw Complaints
- **5,299** CPS Front Counter Customers
- **7,899** 911 Calls
- **55,120** calls to CPS Communications
- **3.8km** of roads repaved
- **2,180m** of sidewalks replaced
- **24,000** rounds of golf played
- **19,840kg** of hazardous waste collected
- **2,809,499m³** of treated wastewater released to the watershed
- **5,357** rides on the Camrose Community Bus
- **17,155** Taxi Tokens redeemed

$3/mo Franchise Fee Increase per average household

0% Property Tax Increase